Thank you for choosing to live at Rice this summer! The Housing and Dining Staff is excited to assist you in any way that we can. Please take a moment to read about housekeeping services and keys so that you will know what to expect during your stay this summer.

**Housekeeping services:** If you are staying in a suite-style room or a room with an attached bathroom, trash will be picked up each day and bathrooms will be cleaned weekly. If you are staying in a room with floor bathrooms, trash will be collected daily, but the trash bins must be placed in the hallway outside of your door. Public areas will be cleaned on weekdays. If additional cleaning is required (due to excessive wear and tear, excessive mud, etc.) you will be billed accordingly.

**Keys:** You will be given a key during check-in, and should bring this key with you at all times. If you leave your key in your room, feel free to contact the Conference Assistant on duty for your building and they will let you back in your room. As a reminder, during the check-out process, you will need to turn in your keys to our office (failing to do so will result in a $100-$500 fee, depending on the key).

If you need anything during your stay, please feel free to contact us and we will be happy to help! Thank you for choosing Rice!
- Questions/Concerns: conferences@rice.edu
- Work Orders: work@rice.edu
- Rice Police: (713) 348 – 6000